



QUABBIN HEALTH DISTRICT

Serving the Communities of: Belchertown, Ware and Pelham
Suite D, 126 Main Street Ware, MA 01082
Phone: (413) 967-9615 Fax: (413) 967-9646



Food Establishment Inspection Report

Insp Date: 10/14/2025 **Business ID:** Q3000024
Business: Crystal Springs
166 West St.

Ware, MA 01082

Inspection: Q3000240
Permit #:
Phone: 413-768-7221
Inspector: 03 John Prenosil
Reason: 05. Suspect Illness
Next Inspection on or near: 2/11/2026

Results: Next Routine 120

Time In / Time Out

Date	In	Out	Insp	Travel	Total	Mileage	Notes
10/14/25	09:36 AM	10:45 AM	1:09	0:00	1:09	0	
Total:			1:09	0:00	1:09	0	

Inspection Summary

Official Order for Correction: Based on an inspection today, the items marked "OUT" indicated violations of 105 CMR 590.000 and applicable sections of the 2013 FDA Food Code. This report, when signed below by a Board of Health member or its agent constitutes an order of the Board of Health. Failure to correct violations cited in this report may result in suspension or revocation of the food establishment permit and cessation of food establishment operations. If you are subject to a notice of suspension, revocation, or non-renewal pursuant to 105 CMR 590.000 you may request a hearing before the board of health in accordance with 105 CMR 590.015(B).

PIC Name Yasser Fares

Risk Category Medium

Certified Food Protection Manager Yasser Fares

CFPM Exp Date 03/12/2023

Certified Allergy Trained Name Yasser Fares

Allergy Exp Date 09/14/2026

Certified ChokeSaver Name _____

ChokeSaver Exp Date _____

Permit In ☐ Out ☐

Inspection Report In ☐ Out ☐

FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

Compliance status: IN = in compliance OUT = not in compliance N/O = not observed N/A = not applicable

Marked in appropriate box for COS and/or R. COS = corrected on-site during inspection R = repeat violation

Risk factors are improper practices or procedures identified as the most prevalent contributing factors of foodborne illness or injury. Public Health Interventions are control measures to prevent foodborne illnesses or injury.

Supervision

1. Person-in-charge present, demonstrates knowledge, and performs duties

IN OUT N/O N/A COS REPEAT

☐ i i i " "

2. Certified Food Protection Manager

☐ i i i " "

Inspector

Acknowledged Receipt: Yasser Fares

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Food Establishment Inspection Report

Employee Health

- 3. Management, food employee and conditional employee; knowledge, responsibilities and reporting
- 4. Proper Use of Restriction & Exclusion
- 5. Procedures for responding to vomiting and diarrheal events

IN	OUT	N/O	N/A	COS	REPEAT
☒	i	i	i	"	"
☒	i	i	i	"	"
☒	i	i	i	"	"

Good Hygienic Practices

- 6. Proper eating, tasting, drinking, or tobacco use
- 7. No discharge from eyes, nose, and mouth

IN	OUT	N/O	N/A	COS	REPEAT
☒	i	i	i	"	"
☒	i	i	i	"	"

Preventing Contamination by Hands

- 8. Hands clean & properly washed
- 9. No bare hand contact with RTE food
- 10. Adequate handwashing sinks properly supplied and accessible

IN	OUT	N/O	N/A	COS	REPEAT
☒	i	i	i	"	"
☒	i	i	i	"	"
☒	i	i	i	"	"

Approved Sources

- 11. Food obtained from approved source
- 12. Food received at proper temperature
- 13. Food in good condition, honestly presented, safe, & unadulterated
- 14. Required records available: shellstock tags, parasite destruction

IN	OUT	N/O	N/A	COS	REPEAT
☒	i	i	i	"	"
i	i	☒	i	"	"
i	☒	i	i	"	"
i	i	i	☒	"	"

Protection from Contamination

- 15. Food separated and protected
- 16. Food-contact surfaces: cleaned & sanitized
- 17. Proper disposition of returned, previously served reconditions, & unsafe food

IN	OUT	N/O	N/A	COS	REPEAT
☒	i	i	i	"	"
☒	i	i	i	"	"
☒	i	i	i	"	"

Time/Temperature Control for Safety

- 18. Proper cooking time & temperatures
- 19. Proper reheating procedures for hot holding
- 20. Proper cooling time and temperature
- 21. Proper hot holding temperatures

IN	OUT	N/O	N/A	COS	REPEAT
i	i	☒	i	"	"
i	i	☒	i	"	"
i	i	☒	i	"	"
☒	i	i	i	"	"

This item has Notes. See Footnote 1 at end of questionnaire.

- 22. Proper cold holding temperatures

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This item has Notes. See Footnote 2 at end of questionnaire.

- 23. Proper date marking and disposition
- 24. Time as a Public Health Control

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i	i	i	☒	"	"

Consumer Advisory

- 25. Consumer advisory provided for raw / undercooked foods

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Highly Susceptible Populations (HSP)

- 26. Pasteurized foods used; prohibited foods not offered

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Food Establishment Inspection Report

Food/Color Additives and Toxic Substances

27. Food additives: approved and properly used

28. Toxic substances identified, stored, and used

IN OUT N/O N/A COS REPEAT

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Conformance with Approved Procedures

29. Compliance with variance / specialized process / HACCP Plan

IN OUT N/O N/A COS REPEAT

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GOOD RETAIL PRACTICES

Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.

IN = In compliance OUT = not in compliance COS - corrected on -site during inspection REPEAT = repeat violation

Safe Food and Water

30. Pasteurized eggs used where required

31. Water & ice from approved source

32. Variance obtained for specialized processing methods

IN OUT N/O N/A COS REPEAT

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Food Temperature Control

33. Proper cooling methods used; adequate equipment for temperature control

34. Plant food properly cooked for hot holding

35. Approved thawing methods used

36. Thermometers provided and accurate

IN OUT N/O N/A COS REPEAT

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Food Identification

37. Food properly labeled; original container

IN OUT N/O N/A COS REPEAT

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Prevention of Food Contamination

38. Insects, rodents, & animals not present

39. Contamination prevented during food preparation, storage and display

40. Personal cleanliness

41. Wiping cloths; properly used and stored

42. Washing fruits & vegetables

IN OUT N/O N/A COS REPEAT

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Proper Use of Utensils

43. In-use utensils properly stored

44. Utensils, equipment & linens: properly stored, dried, & handled

45. Single-use/ single service articles: properly stored and used

46. Gloves used properly

IN OUT N/O N/A COS REPEAT

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Utensils, Equipment and Vending

47. Food & non-food contact surfaces cleanable, properly designed, constructed & used

IN OUT N/O N/A OS REPEAT

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Food Establishment Inspection Report

Utensils, Equipment and Vending

48. Warewashing facilities: installed, maintained, & used; test strips

IN OUT N/O N/A OS REPEAT

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49. Non-food contact surfaces clean

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Physical Facilities

50. Hot & cold water available; adequate pressure

IN OUT N/O N/A COS REPEAT

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51. Plumbing installed; proper backflow devices

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52. Sewage and waste water properly disposed

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53. Toilet features: properly constructed, supplied, & cleaned

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54. Garbage & refuse properly disposed; facilities maintained

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55. Physical facilities installed, maintained, & clean

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56. Adequate ventilation & lighting; designated areas used

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MASSACHUSETTS ONLY REGULATIONS

Rules and Regulations adopted for use in Massachusetts only.

Additional Requirements listed in 105 CMR 590.011

M1. Anti-choking procedures in food service establishment

IN OUT N/O N/A COS REPEAT

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M2. Food allergy awareness

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Review of Retail Operations listed in 105 CMR 590.010

M3. Caterer

IN OUT N/O N/A COS REPEAT

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M4. Mobile Food Operation

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M5. Temporary Food Establishment

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M6. Public Market; Farmers Market

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M7. Residential Kitchen; Bed-and-Breakfast Operation

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M8. Residential Kitchen: Cottage Food Operation

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M9. School Kitchen; USDA Nutrition Program

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M10. Leased Commercial Kitchen

i i i i " "

M11. Innovative Operation

i i i i " "

Local Requirements

L1. Local law or regulation

IN OUT N/O N/A COS REPEAT

i i i i " "

L2. Other

i i i i " "

Discussion with Person-in-Charge



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Food Establishment Inspection Report

Fail Notes Summary

Code	Text
13. Food in good condition, honestly presented, safe, & unadulterated	
3-101.11	Priority; Box of moly tomatoes in True fridge in back room. Discard entire box.
21. Proper hot holding temperatures	
	This item has Notes. See Footnote 1 at end of questionnaire.
22. Proper cold holding temperatures	
	This item has Notes. See Footnote 2 at end of questionnaire.
3-501.16(A)(2) and (B)	Priority; Time/temperature controlled for safety foods not being held at 41F or cooler. Pastrami and raw steak in Whirlpool fridge 45F and 43F, True fridge by deli slicer ambient 43.6F, CocaCola fridge ambient 43.6F. Adjust cold holding units so all food items are being held at 41F or cooler. Monitor temperatures and check secondary thermometers frequently. REPEAT.
40. Personal cleanliness	
2-303.11	Core; Employee handling food wearing a wrist watch. Only a plain wedding band is allowed. Owner to remind employees.
49. Non-food contact surfaces clean	
4-601.11(B),(C)	Core; Dried food debris on upper interior surface of microwave by flattop. Wash/rinse/sanitize thoroughly. REPEAT



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Food Establishment Inspection Report

Footnote 1

Notes:

hash browns - hot holding 153F

Footnote 2

Notes:

Egg salad - cold holding - 38.7F

Tomatoes - prep station - 39F

Mayonnaise - prep station - 41.3F

CocaCola fridge ambient - 43.6F*

True fridge ambient - 43.6F*

Pastrami in Whirlpool fridge - 45F*

Raw steak in Whirlpool fridge - 43.2F



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