



# QUABBIN HEALTH DISTRICT

*Serving the Communities of: Belchertown, Ware and Pelham*  
 Suite D, 126 Main Street Ware, MA 01082  
 Phone: (413) 967-9615 Fax: (413) 967-9646



## Food Establishment Inspection Report

**Insp Date:** 3/30/2023  
**Business:** Dunkin' Donuts  
 37 State St.

**Business ID:** B3000001

Belchertown, MA 01007

**Inspection:** B3000068  
**Permit #:**  
**Phone:** 413-323-6384  
**Inspector:** 02 Sainath Palani  
**Reason:** 01. Routine  
**Next Inspection on or near:** 9/26/2023

**Results:** Next Routine 180

**Time In / Time Out**

Date	In	Out	Insp	Travel	Total	Mileage	Notes
03/30/23	08:55 AM	10:05 AM	1:10	0:00	1:10	0	
<b>Total:</b>			1:10	0:00	1:10	0	

**Inspection Summary**

Official Order for Correction: Based on an inspection today, the items marked "OUT" indicated violations of 105 CMR 590.000 and applicable sections of the 2013 FDA Food Code. This report, when signed below by a Board of Health member or its agent constitutes an order of the Board of Health. Failure to correct violations cited in this report may result in suspension or revocation of the food establishment permit and cessation of food establishment operations. If you are subject to a notice of suspension, revocation, or non-renewal pursuant to 105 CMR 590.000 you may request a hearing before the board of health in accordance with 105 CMR 590.015(B).

PIC Name Bill Luchini Risk Category Low  
 Certified Food Protection Manager Andrea Deshais CFPM Exp Date 10/18/2027  
 Certified Allergy Trained Name Andrea Deshais Allergy Exp Date 10/21/2027  
 Certified ChokeSaver Name \_\_\_\_\_ ChokeSaver Exp Date \_\_\_\_\_

Permit Posted In  Out   
 Inspection Report Available In  Out

**FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS**

Compliance status: IN = in compliance OUT = not in compliance N/O = not observed N/A = not applicable

Marked in appropriate box for COS and/or R. COS = corrected on-site during inspection R = repeat violation

Risk factors are improper practices or procedures identified as the most prevalent contributing factors of foodborne illness or injury. Public Health Interventions are control measures to prevent foodborne illnesses or injury.

Supervision	IN	OUT	N/O	N/A	COS	REPEAT
1. Person-in-charge present, demonstrates knowledge, and performs duties	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Certified Food Protection Manager	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Inspector

Acknowledged Receipt : Bill Luchini

## Food Establishment Inspection Report

Employee Health	IN	OUT	N/O	N/A	COS	REPEAT
3. Management, food employee and conditional employee; knowledge, responsibilities and reporting	☒	i	i	i	..	..
4. Proper Use of Restriction & Exclusion	☒	i	i	i	..	..
5. Procedures for responding to vomiting and diarrheal events	☒	i	i	i	..	..
Good Hygienic Practices	IN	OUT	N/O	N/A	COS	REPEAT
6. Proper eating, tasting, drinking, or tobacco use	☒	i	i	i	..	..
<b><i>This item has Notes. See Footnote 1 at end of questionnaire.</i></b>						
7. No discharge from eyes, nose, and mouth	☒	i	i	i	..	..
Preventing Contamination by Hands	IN	OUT	N/O	N/A	COS	REPEAT
8. Hands clean & properly washed	☒	i	i	i	..	..
<b><i>This item has Notes. See Footnote 2 at end of questionnaire.</i></b>						
9. No bare hand contact with RTE food	☒	i	i	i	..	..
10. Adequate handwashing sinks properly supplied and accessible	i	☒	i	i	p	..
Approved Sources	IN	OUT	N/O	N/A	COS	REPEAT
11. Food obtained from approved source	☒	i	i	i	..	..
12. Food received at proper temperature	i	i	☒	i	..	..
13. Food in good condition, honestly presented, safe, & unadulterated	☒	i	i	i	..	..
14. Required records available: shellstock tags, parasite destruction	i	i	i	☒	..	..
Protection from Contamination	IN	OUT	N/O	N/A	COS	REPEAT
15. Food separated and protected	☒	i	i	i	..	..
16. Food-contact surfaces: cleaned & sanitized	☒	i	i	i	..	..
<b><i>This item has Notes. See Footnote 3 at end of questionnaire.</i></b>						
17. Proper disposition of returned, previously served reconditions, & unsafe food	i	☒	i	i	p	..
Time/Temperature Control for Safety	IN	OUT	N/O	N/A	COS	REPEAT
18. Proper cooking time & temperatures	i	i	☒	i	..	..
19. Proper reheating procedures for hot holding	i	i	☒	i	..	..
20. Proper cooling time and temperature	i	i	☒	i	..	..
21. Proper hot holding temperatures	☒	i	i	i	..	..
<b><i>This item has Notes. See Footnote 4 at end of questionnaire.</i></b>						
22. Proper cold holding temperatures	☒	i	i	i	..	..
<b><i>This item has Notes. See Footnote 5 at end of questionnaire.</i></b>						
23. Proper date marking and disposition	☒	i	i	i	..	..
24. Time as a Public Health Control	i	i	i	☒	..	..
Consumer Advisory	IN	OUT	N/O	N/A	COS	REPEAT
25. Consumer advisory provided for raw / undercooked foods	i	i	i	i	..	..

*Safer*

Inspector

*B Luchini*

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## Food Establishment Inspection Report

Highly Susceptible Populations (HSP)	IN	OUT	N/O	N/A	COS	REPEAT
26. Pasteurized foods used; prohibited foods not offered	i	i	i	i	..	..
Food/Color Additives and Toxic Substances	IN	OUT	N/O	N/A	COS	REPEAT
27. Food additives: approved and properly used	i	i	i	i	..	..
28. Toxic substances identified, stored, and used	i	i	i	i	..	..
Conformance with Approved Procedures	IN	OUT	N/O	N/A	COS	REPEAT
29. Compliance with variance / specialized process / HACCP Plan	i	i	i	i	..	..

### GOOD RETAIL PRACTICES

Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.

IN = In compliance    OUT = not in compliance    COS - corrected on -site during inspection    REPEAT = repeat violation

Safe Food and Water	IN	OUT	N/O	N/A	COS	REPEAT
30. Pasteurized eggs used where required	i	i	i	i	..	..
31. Water & ice from approved source	i	i	i	i	..	..
32. Variance obtained for specialized processing methods	i	i	i	i	..	..
Food Temperature Control	IN	OUT	N/O	N/A	COS	REPEAT
33. Proper cooling methods used; adequate equipment for temperature control	i	i	i	i	..	..
34. Plant food properly cooked for hot holding	i	i	i	i	..	..
35. Approved thawing methods used	i	i	i	i	..	..
36. Thermometers provided and accurate	i	i	i	i	..	..
Food Identification	IN	OUT	N/O	N/A	COS	REPEAT
37. Food properly labeled; original container	i	i	i	i	..	..
Prevention of Food Contamination	IN	OUT	N/O	N/A	COS	REPEAT
38. Insects, rodents, & animals not present	i	⊗	i	i	..	..
39. Contamination prevented during food preparation, storage and display	i	i	i	i	..	..
40. Personal cleanliness	i	i	i	i	..	..
41. Wiping cloths; properly used and stored	i	i	i	i	..	..
42. Washing fruits & vegetables	i	i	i	i	..	..
Proper Use of Utensils	IN	OUT	N/O	N/A	COS	REPEAT
43. In-use utensils properly stored	i	i	i	i	..	..
44. Utensils, equipment & linens: properly stored, dried, & handled	i	i	i	i	..	..
45. Single-use/ single service articles: properly stored and used	i	i	i	i	..	..
46. Gloves used properly	i	i	i	i	..	..
Utensils, Equipment and Vending	IN	OUT	N/O	N/A	OS	REPEAT



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## Food Establishment Inspection Report

Utensils, Equipment and Vending	IN	OUT	N/O	N/A	OS	REPEAT
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47. Food & non-food contact surfaces cleanable, properly designed, constructed & used	i	i	i	i	..	..
48. Warewashing facilities: installed, maintained, & used; test strips	i	i	i	i	..	..
49. Non-food contact surfaces clean	i	i	i	i	..	..

Physical Facilities	IN	OUT	N/O	N/A	COS	REPEAT
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50. Hot & cold water available; adequate pressure	i	i	i	i	..	..
51. Plumbing installed; proper backflow devices	i	i	i	i	..	..
52. Sewage and waste water properly disposed	i	i	i	i	..	..
53. Toilet features: properly constructed, supplied, & cleaned	i	x	i	i	..	..
54. Garbage & refuse properly disposed; facilities maintained	i	i	i	i	..	..
55. Physical facilities installed, maintained, & clean	i	x	i	i	..	..
56. Adequate ventilation & lighting; designated areas used	i	i	i	i	..	..

MASSACHUSETTS ONLY REGULATIONS
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Rules and Regulations adopted for use in Massachusetts only.

Additional Requirements listed in 105 CMR 590.011	IN	OUT	N/O	N/A	COS	REPEAT
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M1. Anti-choking procedures in food service establishment	i	i	i	x	..	..
M2. Food allergy awareness	x	i	i	i	..	..

Review of Retail Operations listed in 105 CMR 590.010	IN	OUT	N/O	N/A	COS	REPEAT
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M3. Caterer	i	i	i	i	..	..
M4. Mobile Food Operation	i	i	i	i	..	..
M5. Temporary Food Establishment	i	i	i	i	..	..
M6. Public Market; Farmers Market	i	i	i	i	..	..
M7. Residential Kitchen; Bed-and-Breakfast Operation	i	i	i	i	..	..
M8. Residential Kitchen: Cottage Food Operation	i	i	i	i	..	..
M9. School Kitchen; USDA Nutrition Program	i	i	i	i	..	..
M10. Leased Commercial Kitchen	i	i	i	i	..	..
M11. Innovative Operation	i	i	i	i	..	..

Local Requirements	IN	OUT	N/O	N/A	COS	REPEAT
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L1. Local law or regulation	i	i	i	i	..	..
L2. Other	i	i	i	i	..	..

Discussion with Person-in-Charge
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Employees doing a good job in daily operations, particularly related to food safety (handwashing, wearing gloves, etc.), fielding orders and cleaning

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**Food Establishment Inspection Report**  
**Fail Notes Summary**

Code	Text
<b>6. Proper eating, tasting, drinking, or tobacco use</b>	
This item has Notes. See Footnote 1 at end of questionnaire.	
<b>8. Hands clean &amp; properly washed</b>	
This item has Notes. See Footnote 2 at end of questionnaire.	
<b>10. Adequate handwashing sinks properly supplied and accessible</b>	
5-205.11	Priority Foundation; Ice was observed in the handwash sink closest to the drive thru window\\ handwash sinks should only be used for handwashing (COS)\\ had discussion, maybe have a separate container for excess ice
<b>16. Food-contact surfaces: cleaned &amp; sanitized</b>	
This item has Notes. See Footnote 3 at end of questionnaire.	
<b>17. Proper disposition of returned, previously served reconditions, &amp; unsafe food</b>	
3-701.11	Priority; Expired whole milk on display in pepsi fridge (COS)
<b>21. Proper hot holding temperatures</b>	
This item has Notes. See Footnote 4 at end of questionnaire.	
<b>22. Proper cold holding temperatures</b>	
This item has Notes. See Footnote 5 at end of questionnaire.	
<b>36. Thermometers provided and accurate</b>	
4-204.112(A)-(D)	Core; Remove any broken thermometers from fridges and freezers
<b>38. Insects, rodents, &amp; animals not present</b>	
6-202.15	Core; Back door by icing station has a air gap along the bottom\\ pest management service noted a dead mouse last month in a storage closet
<b>53. Toilet features: properly constructed, supplied, &amp; cleaned</b>	
5-501.17	Core; Missing a separate mini covered receptacle for sanitary napkins and other feminine products in women's bathroom
<b>55. Physical facilities installed, maintained, &amp; clean</b>	
6-201.13	Core; Flooring along corners by the 3-bay sink and under the rack with cleaning chemicals was missing tiles/.grouting\\ debris was accumulating around this area
6-501.12	Core; Floor on sides of soda fridge and ice machine had some debris (COS)\\ vent in hallway by syrup rack was dusty (COS)
6-202.19	Core; Pot hole was observed in drive thru line\\ landscaping by drivethru window has eroded and piled sand/soil over a whole parking spot



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## Food Establishment Inspection Report

### Footnote 1

**Notes:**

Employee drinks were in covered containers and separate from other food

### Footnote 2

**Notes:**

Observed proper handwashing at the right times\\ recommend moving paper towel dispenser by drive thru window on other side of wall by handwash sink

### Footnote 3

**Notes:**

3-bay sanitizer bay: 400ppm qt\\ in buckets: 300ppm qt

### Footnote 4

**Notes:**

Eggs: 145F\\ sausage: 136.1F (internal)\\ all products on timer

### Footnote 5

**Notes:**

Walkin fridge: 39.7F\\ upright true fridge: 32F\\ eggs on service line: 37.6F\\ dairy fridge for espresso drinks: 39.3F\\ milk dispensers: 37.4F  
\\39.3F\\



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