

Hampshire–Franklin–North Quabbin

RESOURCE

GUIDE 4th Edition



Drug and Alcohol Treatment and Related Services

For free and confidential help finding services for people of all ages contact:

1-800-327-5050

TTY: 1-800-439-2370

helpline.org

For services for pregnant women and family residential treatment call:
(Pregnant women receive priority treatment)

Institute for Health and Recovery

617-661-3991 or

866-705-2807

MOAR - Massachusetts Organization for Addiction Recovery

617-423-6627

moar-recovery.org

This resource guide was updated in June of 2020. Because addresses and phone numbers may change, please check websites for current phone numbers if you are unable to reach a number in this guide. When calling for an appointment, be sure to confirm addresses as they can change too.




Baystate  Health



Table of Contents

Acute Treatment Services (ATS).....	4
Transitional Support Services (TSS).....	4
Clinical Stabilization Services (CSS)	4
Hospitals	5
Emergency Services Program Mobile Crisis Intervention.....	5
Outpatient Substance Use Treatment & Recovery for Adults	6
Substance Use Treatment & Recovery for Youth	7
Additional Resources for Youth	8
Behavioral Health Support (IOP/Day Treatment).....	9
Medication-Assisted Treatment Providers.....	11
Residential Recovery Programs	12
Supportive Housing	13
Sober Homes.....	14
Recovery High Schools/Collegiate Recovery Community.....	15
Recovery Learning Communities (RLC).....	15
Recovery Support Centers (RSC).....	15
Support Groups.....	16
Domestic & Sexual Assault Resources	17
Hotlines & Helplines	17
Warm Lines	18
Additional/Educational Resources	18
Basic Needs/Other Programs	20
Pharmacies/Narcan Availability	20
Legal Services	21
Veterans Assistance	22
Local Substance Abuse Prevention Coalitions & Task Forces.....	23

Acute Treatment Services (ATS)

Acute treatment services are used if you are or someone else is in need of detoxification from substance use. To go directly into a detoxification unit, call and ask if they have open beds or use this new online tool which will tell you where there are available beds:

<http://mabhaccess.com/m/login.aspx>

Beds will open each day, so it's important to continue to call or check online. *

AdCare Hospital	107 Lincoln St., Worcester MA	508-799-9000
BHN Carlson Recovery Ctr.	471 Chestnut St., Springfield MA	413-733-1431
McGee Unit at Berkshire Medical Center	725 North St., Pittsfield MA	413-442-1400
Brattleboro Retreat	1 Anna Marsh Ln., Brattleboro VT	802-258-3700
Community HealthLink	72 Jacques Ave., Worcester MA	508-860-1000
Franklin Recovery Center	298 Federal St., Greenfield MA	413-733-1423
Providence Behavioral Health	1233 Main St., Holyoke MA	413-539-2981
McLean Hospital Addiction Treatment Center at Naukeag	221 N. Main St., Petersham MA	877-361-2024
Recovery Centers of America	9 Village Inn Rd., Westminster	978-870-7734
Spectrum Detox	154 Oak St., Westborough MA	800-366-7732
Swift River Rehab	151 South St., Cummington MA	844-906-0978

Transitional Support Services (TSS)

Gandara Esperanza (Women)	91 E. Mountain Rd., Westfield MA	413-729-4250
Phoenix House	130 Pine St., Holyoke MA	413-538-8188

Clinical Stabilization Services (CSS)

Berkshire Medical Center	725 N. Main St., Pittsfield MA	413-447-2927
Northern Hope Center	298 Federal St., Greenfield MA	413-733-1423
Providence CSS	1233 Main St., Holyoke MA	413-539-2981
Swift River CSS	151 South St., Cummington MA	844-906-0978
The Hope Center	35 Heywood Ter, Springfield MA	413-733-1423

*This site can be used to find the availability of multiple services: You will not need to log in. Select "Substance Use Service Search" and the following will be your options: ESP (Emergency Services Program for behavioral health emergencies,) ATS, CSS, TSS, Level IV detox, Methadone treatment, and various outpatient services. Your next choice, "Service For" asks for the town where you live, and the number of miles you are willing to travel to get to treatment.

Hospitals

Each hospital listed will assess you if you are in crisis because of either substance use or mental health problems. The hospitals can assist in making referrals to detoxification and other resources.

Athol Memorial Hospital	2033 Main St., Athol MA	978-249-3511
Baystate Franklin	164 High St., Greenfield MA	413-773-0211
Baystate Mary Lane	85 South St., Ware MA	413-967-6211
Baystate Medical Center	759 Chestnut St., Springfield MA	413-794-0000
Baystate Noble	115 W Silver St., Westfield MA	413-568-2811
Baystate Wing Hospital	40 Wright St., Palmer MA	413-283-7651
Berkshire Medical Center	725 North St., Pittsfield MA	413-447-2000
Cooley Dickinson Health	30 Locust St., Northampton MA	413-582-2000
Heywood Hospital	242 Green St., Gardner MA	978-632-3420
Holyoke Medical Center	575 Beech St., Holyoke MA	413-534-2500
Mercy Medical Center	271 Carew St., Springfield MA	413-748-9000

Emergency Services Program Crisis Mobile Crisis Intervention

Provide emergency screenings and placement for individuals in mental health and or substance use emergencies. If you cannot get to the location, you may be seen by a mobile team at home or in the community. Services are 24/7 determined by location. Statewide Emergency Services Program (ESP) 877-382-1609

Northampton Region: Amherst, Chesterfield, Cummington, Easthampton, Florence, Goshen, Hadley, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, and Worthington

ESP Provider: Clinical and Support Options
24 Hour Access number: 413-586-5555

Greenfield Region: Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Millers Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Fall, Warwick, Wendell, Whately

ESP Provider: Clinical and Support Options
24 Hour Access number: 413-774-5411

South Pioneer Valley Region: South Hadley, Belchertown, Southampton, Ware

ESP Provider: Behavioral Health Network
24 Hour Access number: 800-437-5922

Outpatient Substance Use Treatment & Recovery for Adults

Providers who offer assessment and substance use therapies.

AdCare Outpatient Services	117 Park Ave., West Springfield MA 413-209-3124
Center for Development	120 Maple St., Springfield MA 413-737-3730
BHN at Valley Human Services	96 South St., Ware MA 413-967-6241
Center for Human Development	367 Pine St, Springfield MA 800-232-0510 413-774-1000
Clinical and Support Options	8 Atwood Drive, Northampton MA 413-582-0471, ext. 5039
Clinical and Support Options	130 Maple St., Springfield MA 413-737-9544, ext. 3016
Quabbin Retreat Dana Day Treatment	221 N. Main St., Petersham MA 978-724-0010
SaVida Health locations	50 Union St., West Springfield MA 413-732-0040 42 Summer St., Suite 201, Pittsfield MA 413-236-9100 77 Hospital Ave., Suite 104, N. Adams MA 413-398-5180 121 Lincoln St., Worcester MA 508-890-0990
Gandara Center	85 St. George Road, Springfield MA 413-736-0395
Griswold Center at Baystate Wing	40 Wright St., Palmer MA 413-370-5285
Holyoke Medical Center	575 Beech St., Holyoke MA 413-534-2698
Mt. Tom Ctr for Mental Health & Recovery	40 Bobala Rd., Holyoke MA 413-536-5473
Mt. Tom City Clinic	230 Maple St., Holyoke MA 413-532-0389
Providence Hospital (Mercy) Outpatient	1233 Main St., Holyoke MA 413-536-5111

Phoenix House Outpatient	5 Madison Ave., Springfield MA 413-733-2178 ext. 2
School Street Counseling Institute	110 Maple St., Springfield MA 413-846-4300
Sloan Clinic, Behavioral Health Network	471 Chestnut St., Springfield MA 413-733-1423

Substance Use Treatment & Recovery for Youth

These are providers who offer assessment and substance use therapies that specialize in youth services.

Outpatient Providers Serving Adolescents

BHN at Valley Human Services www.bhninc.org	96 South St., Ware MA 413-967-6241
BHN, Carson Center www.bhninc.org	77 Mill St., Westfield MA 413-568-1421
Child Guidance Clinic www.bhninc.org	110 Maple St., Springfield MA 413-732-7419
Clinical & Support Options www.csoinc.org	8 Atwood Drive, Northampton MA 413-582-0471
Gandara Mental Health, children/ youth gandaracenter.org	2155 Main St., Springfield MA 413-736-0395
Griswold Center at Baystate Wing umassmemorial.org	42 Wright St., Palmer MA 413-370-5285
The Brien Center www.briencenter.org 24-Hour Crisis Hotline:	60 Cottage St., Great Barrington MA 413-528-9156 800-252-0227
The Brien Center www.briencenter.org 24-Hour Crisis Hotline:	124 American Legion Dr., North Adams MA 413-664-4541 800-252-0227
The Brien Center www.briencenter.org 24-Hour Crisis Hotline:	251 Fenn St., Pittsfield MA 413-499-0412 800-252-0227

Youth Stabilization and Detoxification Programs

Motivating Youth Recovery (MYR) www.communityhealthlink.org	26 Queen St., Worcester MA 508-860-1244
High Point Treatment Center www.hptc.org	20 Meadowbrook Rd., Brockton MA 508-638-6000

Youth Residential Treatment Programs

Gandara Cornerstone Recovery (Women 18 - 25)	59 South St, Ware MA 413-736-8329
CHD Goodwin House chd.org/counseling/programs/goodwin-house	187 Fairview Ave., Chicopee MA 413-316-1642
Lahey Health Behavioral Services	199 Rosewood Drive, Danvers MA 978-968-1700
Lahey Beverly Clinic	800 Cummings Center, Beverly MA 978-921-1190
Lahey Salem Clinic	41 Mason St, Salem MA 978-745-2440
Lahey Gloucester Clinic	298 Washington St., Gloucester MA 978-283-0296
Lahey Lawrence Clinic	12 Methuen St., Lawrence MA 978-683-3128
Phoenix House New England phoenixhouse.org	5 Madison Ave., Springfield MA 888-671-9392 413-733-2178

Family Intervention Programs

Youth Program of the Brien Center For Mental Health and Substance Abuse Services www.briencenter.org 24-hour Crisis Hotline	251 Fenn St., Pittsfield MA 413-499-0412 800-252-0227
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Additional Resources for Youth

Youth Central Intake (YCICC) and Care Coordination www.healthyrecovery.org Free and confidential help with finding the right youth service or program statewide	866-705-2807
Alateen Al-Anon is a recovery program for families and friends of alcoholics, whether or not the alcoholic acknowledges a drinking problem or seeks help. Alateen is part of Al-Anon designed for younger relatives and friends of alcoholics during teen years. www.al-anon.alateen.org	888-425-2666
Cushing House gavinfoundation.org/programs/cushing-houses	111 West 8 th St., Boston MA 617- 269-2933
Department of Public Health Bureau of Substance Abuse Services mass.gov/dph/bsas Office of Youth and Young Adult Services mass.gov/dph/youthtreatment	800-327-5050
DIAL/SELF Youth and Community Services Greenfield and Turners Falls	413-774-7054

Institute for Health & Recovery Central Intake for Youth & Pregnant Women	866-705-2807
Massachusetts Substance Abuse Information and Education helplinema.org/ Information on youth and adult programs in MA	800-327-5050
Love is Respect teen dating abuse hotline Loveisrespect.org	866-331-9474
Pegasus House (Women)	482 Lowell St., Lawrence MA 978-687-4257
Spectrum Residential (Men) www.spectrumhealthsystems.org	154 Oak St., Westborough MA 508-892-1010

Behavioral Health Support

Some services meet 3-5 days/week for a minimum of 3.5 hours a day and are known as Intensive Outpatient Services (IOP) or Day Treatment. Others provide behavioral health that complement Medication Assisted Treatment and other paths of recovery.

AdCare Hospital	107 Lincoln St., Worcester MA 800-345-3552 508-799-9000
AdCare Hospital	117 Park Ave., West Springfield MA 413-209-3124
Baystate Franklin Partial Hospitalization	48 Sanderson St., 2 nd Floor, Greenfield MA 413-773-4444
Brien Center for Mental Health & Substance Abuse Services	124 American Legion Drive, N. Adams MA 413-664-4541
Brien Center for Mental Health & Substance Abuse Services	60 Cottage St., Great Barrington MA 413-528-9156
Brien Center for Mental Health & Substance Abuse Services	333 East St., Pittsfield MA 413-499-0412
Carlson Day Treatment Program	417 Liberty St., Springfield MA 413-737-2439
Center for Human Development	179 Northampton St., Easthampton MA 844-243-4357
Center for Human Development	102 Main St., Greenfield MA 413-774-6252
Center for Human Development	131 West Main St., Orange MA 978-544-2148
Center for Human Development (CHD)	367 Pine St., Springfield MA 413-737-1426

BHN at Valley Human Services	96 South St., Ware MA 413-967-6241
BHN at Carson Center for Human Services	77 Mill St., Westfield, MA 413-568-6141
Clinical and Support Options Intake and Crisis Services	491 Main St., Athol MA 978-249-9490
Clinical and Support Options (recovery coaches available)	8 Atwood Drive Northampton MA 413-582-0471
Clinical and Support Options Northampton Crisis Services (recovery coaches available)	29 N. Main St., Florence MA 413-586-5555
Clinical and Support Options	1 Arch Place Greenfield MA 413-774-1000
Clinical and Support Options Greenfield Crisis Services	298 Federal St., Greenfield MA 413-774-5411
SaVida Health	50 Union St., West Springfield MA 413-732-0400
Gandara Center	2155 Main St., Springfield MA 413-736-0395
Gandara Center	85 St. George Road, Springfield MA 413-736-0395
Baystate Wing Behavioral Health Services	40 Wright St., Palmer MA 413-370-5285
Hilltown Community Health Centers Gateway School Based Health System	12 Littleville Road Huntington MA 413-667-0142
Hilltown Community Health Centers	73 Russell Road, Huntington MA 413-667-3009
Hilltown Community Health Centers	58 Old North Road, Worthington MA 413-238-5511
Holyoke Medical Center Center for Behavioral Health	575 Beech St., Holyoke MA 413-534-2627
Providence Behavioral Healthcare	1233 Main St., Holyoke MA 413-536-5111
ServiceNet Behavioral Health Outpatient	50 Pleasant St., Northampton MA 877-984-6855
ServiceNet Behavioral Health Outpatient	55 Federal St., Greenfield MA 877-984-6855
Sloan Clinic at BHN	471 Chestnut St., Springfield MA 413-794-8409

Medication- Assisted Treatment Providers

These providers offer specific medication for the treatment of substance use; most often opiate related addiction treatment.

Brien Center for Mental Health and Substance Abuse Services (Suboxone, Subutex, and Vivitrol)	333 East St., Pittsfield, MA 413-499-0412
Brightwood Health Center (Suboxone Treatment)	380 Plainfield St., Springfield MA 413-794-4458
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	1 Arch Place, 3 rd Floor, Greenfield MA 413-376-4343
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	900 Memorial Ave., West Springfield MA 413-788-0100
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	306 Race St., Holyoke MA 413-650-0590
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	1985 Main St, Springfield MA 413-736-1458
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	83 South St., Ware MA 413-725-4214
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	201 S. Main St., Athol MA 978-248-0442
CleanSlate Addiction Treatment Center (Suboxone & Vivitrol Treatment)	53 Eagle St., Pittsfield MA 413-341-1889 or 413-347-4088
Community Health Centers Of Franklin County (Vivitrol Treatment)	102 Main St., Greenfield MA 413-325-8500
	450 W. River St., Orange MA 978-544-7800
Griswold Center at Baystate Wing Intake line	40 Wright St., Palmer, MA 413-370-5285
SaVida Health (Suboxone Treatment)	50 Union St., West Springfield MA 413-732-0040
Habit OPCO CTC (Methadone Treatment)	2257 Main St., Springfield MA 413-733-3488
Health Care Resource Centers (Methadone Treatment)	628 Center St., Chicopee MA 413-746-0051
Health Care Resource Centers (Methadone & Suboxone Treatment)	441 Pleasant St., Northampton MA 413-584-2404
Health Care Resource Centers (Methadone Treatment)	177 Shelburne Road, Greenfield MA 413-774-3321
Health Care Resource Centers (Methadone Treatment)	125 North St., Westfield MA 413-568-6600

Holyoke Health Center (Suboxone & Vivitrol Treatment)	230 Maple St., Holyoke MA 413-420-2200
OnCall Healthy Living Program (Suboxone & Vivitrol Treatment)	51 Locust St., Northampton MA 413-584-7425
Baystate Behavioral Health Griswald Center (Suboxone Treatment)	40 Wright St., Palmer MA 413-370-5285
Providence Behavioral Health (Methadone, Suboxone & Vivitrol Treatment)	1233 Main St., Holyoke MA 413-493-2741
Providence Behavioral Health (Methadone Treatment)	227 Mill St, Springfield MA 413-747-9071
Spectrum Outpatient (Methadone Treatment)	1274 Curran Hwy, North Adams MA 413-664-9024
Spectrum Outpatient (Methadone Treatment)	42 Summer St., Suite 201, Pittsfield MA 413-442-0402
Trailside Health (Suboxone Treatment)	111 Bridge St., Shelburne Falls MA 413-625-6240
Valley Medical Group (Suboxone Treatment)	31 Hall Drive, Amherst MA 413-256-8561
Valley Medical Group (Suboxone Treatment)	238 Northampton St., Easthampton MA 413-529-9300
Valley Medical Group (Suboxone Treatment)	329 Conway St., Greenfield MA 413-774-6301
Valley Medical Group (Suboxone Treatment)	70 Main St., Florence MA 413-586-8400

Residential Recovery Programs

The following are sober housing facilities to assist in the recovery process.

Aster House	51 Old Lyman Road, South Hadley MA 413-575-5308
Anthony Cavallini House: Sober Housing (for Vivitrol Patients)	710 Belmont Ave, Springfield MA 413-627-6700
BHN Cole's Place Intake Line	401 Liberty St., Springfield MA 413-726-1030
BHN My Sister's House* Intake Line	89 Belmont Ave, Springfield MA 413-733-7891
BHN Opportunity House Intake Line	82 Temple St., Springfield MA 413-272-1868

Brien Center Keenan House Intake Line	202 Bradford St., Pittsfield MA 413-499-2756
CHD Grace House (Families)* Intake Line	143 West St., Northampton MA 413-586-8213
CHD Two Rivers Recovery Home (Women) *	148 Montague City Road, Greenfield MA 413-512-5018
Gandara Addiction Recovery Program	33 Arch St., Springfield MA 413-781-2234
Gandara Residential Services for Women	507 Appleton St., Holyoke MA 413-504-9881

*These houses allow women who are pregnant and in the post-partum period to stay at their facility with their babies.

Gandara Cornerstone Recovery (Women 18 - 25)	59 South St., Ware MA 413-736-8329
Gandara Hairston House (Men)	25 Graves Ave, Northampton MA 413-585-8390
Gandara Residential Services (Women)*	507 Appleton St., Holyoke MA 413-540-9881
Keenan House for Men, Brien Center	202 Bradford St., Pittsfield, MA 413-499-2756
Phoenix House Residential Program	5 Madison Ave, Springfield MA 413-733-2178
ServiceNet Beacon House	57 Beacon St., Greenfield MA 413-773-1706
ServiceNet Orange Recovery House (men)	35 Congress St, Orange MA 978-544-6507
Western MA Recovery and Wellness Center	155 Mill St., Springfield MA 413-886-0110
Gaamha Inc. Pathway (for men)	171 Graham St., Gardner, MA, 978-632-4574

Supportive Housing**

Gaamha Inc. Supportive Housing	Carl E. Dahl House at Cass Farm (for men) Athol Greenfield men's and women's houses Women's Sober House, Gardner Gardner independent efficiency apartments 978-632-0934
Brien Center Safe Harbor	184 Bradford St., Pittsfield MA 413-499-1456

Gandara Miracle House (Men)	114 Calhoun St., Springfield MA 413-736-8527
Gandara Serenity Program (Women)	80 Commercial St., Holyoke MA 413-846-0445
SMOC Tranquility House www.smoc.org	25 Rittenhouse Terrace Springfield MA 413-746-8701
SMOC Wright Home (Women) www.smoc.org	305 Main St., Easthampton MA 413-527-3527
The Moltenbrey Apartments	76 Avenue A, Turners Falls MA 413-863-9781

* These houses allow women who are pregnant and in the post-partum period to stay at their facility with their babies.

** Supportive Housing = Sober Housing with Case Management

Sober Homes †

Alternative Living Centers #1† www.alternativelivingcenter.com	206 First St., Pittsfield MA 212 First St., Pittsfield MA 57 Maplewood Ave., Pittsfield MA 65-67 Maplewood Ave., Pittsfield MA 75 Maplewood Ave. Pittsfield, MA 413-446-6311
Broderick House† www.provministries.com	56 Cabot St., Holyoke MA 413-533-5909
Honest Beginnings www.honestbeginnings.org	689 Federal St., Belchertown, MA 413-324-8285
Loreto House† www.provministries.com	51 Hamilton St., Holyoke MA 413-533-5909
Maple House† www.GandaraCenter.org	15-17 Maple Ave, Northampton MA 413-585-8390
McCleary Manor† www.provministries.com	40 Brightside Drive, Holyoke MA 413-536-9109
Summer House† www.GandaraCenter.org	18 Summer St., Northampton MA 413-585-8390

† These Sober Housing facilities are certified by the MA Association for Sober Housing.

Massachusetts Alliance for Sober Housing
www.mashsoberhousing.org 781-472-2624

Recovery High Schools/Collegiate Recovery Community

Collegiate Recovery Community	www.umass.edu/studentlife/health-safety/chp/recovery
	413-577-5188
Independence Academy	460R Belmont St., Brockton MA 508-510-4091
Independence Academy	37 Alderman St., Springfield MA 413-750-2484
Northshore Recovery High School	112 Sohier Road Beverly MA 978-922-3305
Rockdale Recovery High School	20 Rockdale St., Worcester MA 508-538-9102
William J. Ostiguy High School	19 Temple Place, Boston MA 617-348-6070

Recovery Learning Communities (RLC)

Recovery Learning Communities, consumer run networks of peer support for those with serious mental illness offer information & referral, advocacy & training.

Western Mass RLC (Holyoke)	199 High St., Suite 303, Holyoke MA 866-641-2853
Western Mass RLC (Greenfield)	235 Chapman St., Greenfield MA 413-772-0715
Bowen Resource and Wellness Center	235 Chestnut St., Springfield MA 413-372-5652
Greenfield Resource Center	20 Chapman St., Greenfield MA 413-772-0715
Holyoke Resource Center	199 High St., Suite 303, Holyoke MA 413-539-5941
Pittsfield Resource Center	361 North St., Pittsfield, MA 413-464-9807

Recovery Support Centers (RSC)

Recovery Support Centers provide community-based support to those in recovery from any addiction.

Crane Memorial Center	81 Linden St., Pittsfield MA 413-464-7066
Hope for Holyoke Support Recovery Center (Includes Spanish-speaking NA meetings)	100 Suffolk St., Holyoke MA 413- 561-1020

Northampton Recovery Center
NorthamptonRecoveryCenter.org

25 Armory St., Northampton MA
NorthamptonRecoveryCenter@gmail.com
413-834-4127

The Recover Project
www.RecoverProject.org

68 Federal St., Greenfield MA
413-774-5489

Alyssa's Place, GAAMHA, Inc.
Alyssasplace.org

297 Central St., Gardner MA
978-364-0920

Support Groups

Support After a Death by Overdose
(SADOD)

sadod.org

Bereavement groups through Hospice of
Franklin County

329 Conway St., Greenfield MA
413-774-2400

GRASP- Grief Support Center
www.grasphelp.org

East Longmeadow MA
413-310-0136 (call for location)
westernmagrasp@gmail.com

Learn2Cope
For parents and family members whose
loved one is addicted to opiates or other drugs

508-404-3539
Learn2cope.org

Coping Today Grief Support

978-875-0606

NAMI Connections
Support for those with mental health challenges

NAMI Western Mass, MA
324 A Springfield St., Agawam, MA
413-786-9139

The Bridge Family Resource Center
A program of CSO Inc.

101 University Drive, Suite A3, Amherst MA
413-549-0297

Western MA Parent Support Group

1233 Main St., Holyoke MA
www.thewesternmassparentsupportgroup.com
413- 626-9889

The Garden: A Center for Grieving
Children and Teens
Cooley Dickinson VNA & Hospice
slenn@cooleydickinson.org

168 Industrial Drive, Northampton MA
413-582-5312

Domestic and Sexual Violence Resources

The list below includes services, hotlines and resources for those being abused in a relationship with a current or former partner or household member.

Center for Women and Community (Sexual Assault/Rape Crisis Program)	UMass, Amherst MA 413-545-0800
Love is Respect teen dating abuse helpline	800-799-7233
NELCWIT (Domestic Violence Program Sexual Assault/ Rape Crisis Program) NELCWIT.org	Greenfield MA 413-772-0871 Hotline: 413-772-0806
Safe Passage (Domestic Violence Program Emergency DV Shelter) Safepass.org	Northampton MA Hotline: 888-345-5282 Hotline: 413-586-5066

Hotlines and Helplines

Hotlines and helplines are run by consumers and professionals to assist those in crisis.

Alanon/Alateen al-anon.org and al-anon.teen.org young family and friends of persons with addictions.	508-366-0556 Support groups for adults and
Massachusetts Substance Use Helpline	800-327-5050
Alcoholics Anonymous westernmassaa.org 12-step support groups for persons with alcohol addiction	413-532-2111 413-409-2201 (<i>Spanish only</i>)
Clinical and Support Options Crisis Services	(Franklin) 413-774-5411 (No. Quabbin) 978-249-3141 (Florence) 413-586-5555
Institute for Health & Recovery	866-705-2807
Massachusetts Substance Use Helpline Department of Public Health information about substance abuse and treatment Helplinema.org	800-327-5050
Narcotics Anonymous (NA) Massachusetts, Rhode Island 12-step support groups for persons with drug addiction nerma.org	866-NA HELP U 866-624-3578
National Suicide Prevention Lifeline Suicide prevention hotline; resources to assist in a suicide crisis suicidepreventionlifeline.org	800-273-8255
Samaritans National Suicide Prevention Crisis hotline staffed by volunteers to support people who are suicidal or in despair	800-273-8255

The Brien Center for Mental Health 24-hour Crisis & Substance Abuse 800-252-0227

Trevor Helpline 866-488-7386
Crisis line for Lesbian, Gay, Bisexual, and Transgender youth and young adults

Warm Lines

Warm lines are run by and for consumers; typically used by consumers who need to talk to someone, but are not in crisis

Western Mass Peer Support 888-407-4515
Hours: daily 8pm -midnight

Additional/Educational Resources

Allies in Recovery alliesinrecovery.net
Online learning community providing guidance Free for MA residents
for people whose loved ones struggle with alcohol or other drugs

BHN Driver Alcohol Education 471 Chestnut St., Springfield MA
413-272-1921

Community Resources and Advocacy 413-475-1570
Community Action

Community Support Program Case Management 1 Arch Place, Greenfield MA
413-774-1000

Community Support Program Case Management 8 Atwood Drive, Northampton MA
413-582-0471

Emotions Anonymous 651-647-9712
12-step format for dealing with emotional distress
Call for statewide meeting list

Gandara Center Prevention Services 120 Maple St., Springfield MA
413-733-9024

Girls Inc, of Holyoke 6 Open Square Way, Holyoke MA
413-532-6247

Institute for Health and Recovery 155 Maple St., Suite 304, Springfield, MA
Youth Training and Systems Specialist 413-313-4630

Mass 2-1-1 Statewide: 211
Free, 24/7 resource that helps those in need navigate available services.

Massachusetts Organization for Addiction Recovery (MOAR) 877-423-6627
Advocacy, education and support focusing on addiction recovery

Massachusetts Substance Use Hotline 800-327-5050
Information on youth and adult programs in MA
helplinema.org

Montague Catholic Social Ministries Emergency basic needs, peer support, children's play groups, nurturing families programs, and father's groups.	41 3rd St., Turners Falls MA 413-863-4804
Railroad Street Youth Program	Great Barrington MA 413-528-2475
Recovery Dharma Pioneer Valley: peer led weekly group meetings to support recovery at Insight Meditation Center	116 Pleasant St., Easthampton, MA 413-527-0388
Northampton Recovery Center, NorthamptonRecoveryCenter.org	25 Armory St., Northampton MA 413 834-4127
MA Housing Consumer Education Centers www.masshousinginfo.org	800-224-5124
Smart Recovery Alternative to AA/NA for recovery from addiction www.smartrecovery.org	440-951-5357
SOAAR Speaking Out About Addiction and Recovery	SOAAR01007@gmail.com
Tapestry main office	296 Nonotuck St., Florence MA 413-586-2016
Narcan training, family planning, nutritional assistance, HIV/AIDS services, clean needle exchange	
Tapestry satellite offices Narcan training, syringe access, overdose prevention	278 Main St., Greenfield MA 8 Church St., Greenfield MA 413-475-3377 15A Main St., Holyoke MA 413-315-3732 x1 16 Center St., Northampton MA 413-586-0310 1985 Main St., Suite G Springfield MA 413-363-9472
Consumer Protection Unit Northwestern District Attorney's Office	Northampton 413-586-9225 Greenfield 413-774-3186
Valley Medical Group Greenfield Health Center	329 Conway St., Greenfield MA 413-774-6301
Valley Medical Group Easthampton Health Center	238 Northampton St., Easthampton MA 413-529-9300

Basic Needs/Other Programs

Center for Self-Reliance Food Pantries Community Action	3 Osgood St, Greenfield MA 413-773-5029
Department of Transitional Services Assistance with food and SNAP benefits	866-950-3663
Mass Department of Community Development Housing and Heat Line Fuel assistance and utility discounts. Telephone discounts.	800-632-8175
Hampshire Health Connect Cooley Dickinson Assistance with MassHealth	30 Locust St., Northampton MA 413-582-2848
Massachusetts Coalition for the Homeless Advocacy to help states homeless and near-homeless	781-595-7570
MassHealth Customer Service Center Enrollement, other help free health insurance for those that qualify	888-665-9993
PATCH (Planned Approach to Community Health) Assistance with access to food, housing, healthcare, addiction treatment, domestic violence and clinical services, continuing education, jobs. Limited transportation.	413-262-7103
The Food Bank of Western MA	97 North Hatfield Road, Hatfield, MA 413-247-9738
SNAP (Supplemental Nutrition Assistance Program)	866-950-3663
Women, Infants and Children (WIC) Nutrition Program	
• Springfield	413-737-8868
• Florence	413-387-1244
• Greenfield/ North Quabbin	413-376-1160

Pharmacies/Narcan Resources

The following pharmacies carry Narcan, the antidote to an opioid or heroin overdose. Narcan is available without a prescription by a standing order. Ask for a Narcan Kit, with instructions on how to use this kit. If you have insurance, there may be a small co-pay. Narcan is free with Mass Health.

- All Walgreens
- All Rite Aid
- All CVS
- Athol Family Pharmacy
- Target CVS Pharmacy

Narcan is also available at:

- Serio's Pharmacy
(by prescription)
 - Learn 2 Cope
 - Tapestry
 - Hampshire HOPE DART
- 63 State St, Northampton, MA
413-584-8980
508-404-3539
Learn2cope.org
413-586-2016
tapestryhealth.org
413-588-2335

Legal Services

Court Service Center 413-775-7483
Franklin County Justice Center 43 Hope St., Greenfield, MA

Housing Court Advocate 413-475-1570
Community Resources & Advocacy
Community Action program
Supports potential evictees through advocacy, budget counseling and financial assistance (if available) to prevent eviction.

Massachusetts Legal Assistance Corporation 617-367-8544

Greenfield District Court Drug Court 43 Hope St., Greenfield MA
Drug Court Probation Office 413-775-7439
Franklin County Justice Center

NWDA Drug Diversion and Treatment Program
Maria Sotolongo, Program Director 413-586-9225
Northwestern District Attorney's alternative program for eligible non-violent offenders facing drug charges or drug-related charges to enter treatment.

Bar Advocates

Bar Advocates are court appointed criminal defense attorneys who represent indigent defendants.

County	Email	Telephone
Berkshire County Bar Advocates	berkshireba@publiccounsel.net	413-442-7444
Franklin County Bar Advocates	franklinba@publiccounsel.net	413-774-2994
Hampden County Lawyers for Justice	hampdenba@gmail.com	413-732-7110
Hampshire County Bar Advocates	hcba@crocker.com	413-586-5038

Bar Association Referral Programs

Bar Association Referral Programs help individuals find the right attorney based on their legal needs.

Referral Service	Website	Telephone
Franklin County Bar Association	franklincountybar.org	413-773-9839
Hampden County Bar Association	hcbar.org	413-732-4648
Hampshire County Bar Association	hampshirebar.org	413-586-8729
MA Bar Association	masslawhelp.com	866-MASS-LRS

District Attorneys' Offices

District Attorneys' Offices represent the Commonwealth of Massachusetts in the prosecution of criminal offenses. District Attorneys, with a staff of assistant district attorneys and victim advocates, provide legal representation to victims of alleged crimes and provides community crime prevention programs. Specially trained victim advocates help victims navigate the court system.

Office	Website	Telephone
Berkshire County DA	mass.gov/berkshireda	413-443-5951
Hampden County DA	hampdenda.com	413-747-1000
Northwestern DA- Franklin	northwesternda.org	413-774-3186
Northwestern DA- Hampshire	northwesternda.org	413-586-9225

Western Massachusetts Veterans Treatment Court

Chief Probation Officer, Sean McBride sean.mcbride@jud.state.ma.us/
413-493-0212

Holyoke District Court

The Veterans Treatment Court serves the needs of court-involved veterans who may benefit from alternatives to incarceration due to the physical and mental effects of their military experiences. The court sits weekly with a dedicated judge. Defendants are veterans who plead guilty to a criminal charge and enter the court voluntarily. Instead of being sentenced to jail time, they will enter an 18-month supervised probation period with regular drug and alcohol testing. Veterans will participate in the treatment such as detoxification for substance abuse problems or mental health treatment and will be matched with a veteran mentor. If they are homeless, they will get help finding housing.

Veterans Assistance

The Veterans Blue Book is a guidebook offering contact and general information about local, state, and federal resources for Western Massachusetts veterans and their families.

Link to The Blue Book on the Northwestern District Attorney's Website:
https://www.northwesternda.org/sites/northwesterndama/files/uploads/veterans_blue_book.pdf

A list of important resources is included as follows

<u>Organization</u>	<u>Website</u>	<u>Telephone</u>
Dept. of Veterans Affairs	www.va.gov	800-827-1000
Mass Department of Veterans Services	www.mass.gov/veterans	617-210-5480
eBenefits	www.eBenefits.va.gov	
Home Base Program	homebaseprogram.org	617-724-5202
MA Substance Abuse Helpline	helpline-online.org	800-327-5050
Mass Vets Advisor	MassVetsAdvisor.org	
Military One Source	militaryonesouce.mil	800-342-9647

National Call Center for Homeless Veterans	va.gov/homeless/nationalcallcenter.asp	877-4AID VET
National Veterans Affairs Resource Directory	NRD.gov	800-827-1000
Northwestern DA's A Office	northwesternda.org	413-586-9225
Soldier On	wesoldieron.com	866-406-8449
SAFELINK Domestic Violence Shelters	casamyrna.org	877-785-2020
SAVE (Suicide Awareness Voices of Education) Suicide Hotline	save.org/about-suicide/preventing-suicide	800-273-8255
ServiceNet	servicenet.org	413-585-1300
Soldiers' Home in Holyoke	mass.gov/orgs/soldiers-home-in-holyoke	413-532-9475
National Center for PTSD	ptsd.va.gov	802-296-6300
VA Caregiver Support	caregiver.va.gov	855-260-3274
VA Central Western Massachusetts Healthcare	centralwesternmass.va.gov	413-584-4040
Veterans Crisis Line	VeteransCrisisLine.net	800-273-TALK
Veterans Employment and Training Services	dol.gov/vets	866-487-2365
Veterans Justice Partnership At Soldier On	veteransjusticepartnership.org	866-406-8449
Vet to Vet Support Group	Tim Ranney-Blake	413-475-0226
Springfield Vet Center	vetcenter.va.gov	413-737-5167

Local Substance Abuse Prevention Coalitions & Task Forces

Berkshire Opioid Abuse Prevention Coalition 1 Fenn St., Pittsfield MA
 Berkshire Public Health Alliance 413-442-1521 x37
berkshireplanning.org/projects/opioid-abuse-prevention

Easthampton Healthy Youth Coalition 413-207-5725
easthamptoncoalition.org

Greenfield Safe Schools Safe Streets
greenfield4sc.org

ilana@frcog.org

Communities that Care Partnership for Youth
Franklin Regional Council of Government
Communitiesthatcarecoalition.org

12 Olive St., Greenfield MA
413-774-1194 x119

Gill Montague Community School Partnership
gmpartnership.org

Hampshire HOPE
hampshirehope.org

212 Main St, Rm 101, Northampton
413-587-1219

Northampton Prevention Coalition
northamptonprevents.org

212 Main St., Rm 101, Northampton
413-587-1365

Northern Berkshire Community Coalition
nbccoalition.org

61 Main St., North Adams MA
413-663-7588

North Quabbin Community Coalition
Prevention Addiction Recovery Treatment
(P.A.R.T Task Force)
Nqcc.org

251 Exchange St., Athol MA
978-249-3703

Opioid Task Force of Franklin County
and North Quabbin Region
opioidtaskforce.org

Franklin County Justice Center
43 Hope St., Greenfield MA
413-775-7475

Quaboag Hills Substance Use Alliance
qhsua.org

Ware Town Hall 126 Main St., Ware
(413) 544-4386

South Hadley Drug & Alcohol Prevention Coalition
southhadleyprevents.org

153 Newton St., South Hadley MA

SPIFFY/The Collaborative for
Educational Services (CES)
collaborative.org/programs/community-health/spiffy-coalition

97 Hawley St., Northampton MA
413-588-5583

Trauma-Informed Hampshire County: A Network Responding to Adverse Childhood
Experiences by Building Resilience

hwarner@collaborative.org
laurie.loisel@state.ma.us



LOOK4HELP

FIND LOCAL RESOURCES

www.look4help.org

Serving Franklin and Hampshire Counties and the North Quabbin Region

- Housing
- Food
- Transportation
- Money
- Mental Health
- Addiction & Recovery
- ...and more

COMMUNITY ACTION PIONEER VALLEY

It's Easy to Look4Help!

Go to www.look4help.org and search for resources two ways:

1. Click on a popular category.
 
2. Click on a sub-topic.
 
3. Click on a program near you.
 

OR: Use the Keyword Search on the home page (or bottom of each page) to type in a word or phrase, enter your zip code or town in the Location Box, and click submit.



Programs closest to your location will be displayed first.

LOOK4HELP



look4help.org

United Way
Partner Agency

Baystate Health
ADVANCING CARE. ENHANCING LIVES.

FRANKLIN FAMILY DRUG COURT

Help for families struggling with substance use disorder

Franklin Probate and Family Court
43 Hope Street, Greenfield, MA 01302
Register's Office (413) 774-7011 Probation Department (413) 774-2229 TTY (413) 774-3364

WHY PARTICIPATE IN FAMILY DRUG COURT?

- Children of all ages suffer when a parent abuses drugs or alcohol;
- Every child deserves and wants to have the best parent he or she can have.

THE GOAL OF THE FRANKLIN FAMILY DRUG COURT IS TO TREAT THE ENTIRE FAMILY by:

- Assisting the parent in his or her recovery;
- Addressing the needs of the child and caregiver;
- Removing the stigma of addiction.

WHAT ARE THE SERVICES OF THE FAMILY DRUG COURT?

The Franklin Drug Court offers services for families struggling with substance use disorder. It is a voluntary program that may help your family. Services for children and caregivers include:

- Trauma assessments and follow-up treatment;
- Education about the disease model of addiction;
- Referrals for resources and supportive services for the caregiver.

"The best advice I can give parents is that life is so much better without drugs. I wish every addict could learn that and feel the way I do. It is not an easy or a fast process, but it is so worth it. Things will get better."

Molly, Drug Court Graduate

REACH NEW HEIGHTS IN RECOVERY

At **Swift River**, we provide all levels of addiction recovery care in a comfortable and safe environment, including **PHP & IOP programming**, with housing. Our drug and alcohol treatment programs are tailored to each resident, and overseen by dedicated addiction recovery professionals.

Swift River now offers specialized programming for **First Responders**, and **virtual care options** with Vertava Health.

For more information, contact

Ann Fisher, Account Executive
(413) 537-1964 Mobile
(888) 512-3321 24Hr Hotline
afisher@addictioncampuses.com

Swift  River



PHASE ONE: DANA DAY TREATMENT CENTER AT THE QUABBIN RETREAT

ADDRESSING OUR MOST URGENT COMMUNITY HEALTH NEEDS Mental Health and Substance Abuse Treatment Services

- Phase Two – Adult residential substance abuse center, slated for fall 2017
- Phase Three – Residential adolescent substance abuse treatment
- Phase Four – Inpatient detox and inpatient mental health
- 86-bed, on-site continuum of care for behavioral health patients
- Resource navigation and case management
- Wide array of services to augment treatment and support recovery

The Dana Day Treatment Center provides:

- Adult intensive outpatient services for dual diagnosis of mental illness/substance abuse
- Masters'-level educated therapists
- Care coordination and family support model

THE Quabbin RETREAT
Member of the Heywood Healthcare Family

“We need to reaffirm the fundamental value that every life has value. That we don’t leave anyone behind. That we do better when we recognize our destinies are linked. We have a sacred responsibility to care for one another.”

Vivek H. Murthy,
former U.S. Surgeon General

Northampton Recovery Center

NOT JUST A PLACE TO GO, A PLACE TO BELONG!

NRC is a safe peer-driven community that provides a positive welcoming environment for people on all pathways and in all stages of recovery from addiction, as well as for their families and allies. Together we share support, resources and hope.

Peers lead and design opportunities for social, educational and wellness activities that support recovery.

NRC honors the value of life experiences and provides a creative place for people to heal and grow in mind, body and spirit.

Proud Recipient of the  United Way of Hampshire County
2019 Kay Sheehan Spirit of the Community Award

25 Armory Street • Northampton, MA • 413-834-4127
northamptonrecoverycenter.org 

COMMUNITY ACTION COMMUNITY RESOURCES & ADVOCACY

Free program helping people access resources

* SNAP * Health Insurance * Heat *
* Housing Assistance * Utilities * & more!

Call for an appointment at an office near you!

Franklin County
393 Main Street
Greenfield, MA 01301
(413) 475-1570

North Quabbin Region
167 South Main Street
Orange, MA 01364
(978) 544-8091

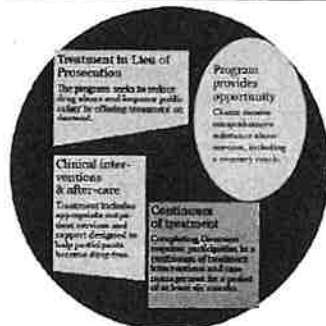
Hampshire County
17 New South St., Suite 116
Northampton, MA 01060
(413) 582-4237

Ware/Belchertown
6 South Street
Ware, MA 01082
(413) 967-4920



Drug Diversion and Treatment Program

The Drug Diversion and Treatment Model



Office of Northwestern District
Attorney David Sullivan
Contact: Program Director at
(413) 586-9225

A voluntary program for non-violent offenders with substance abuse issues who have been charged with certain drug-related offenses. Eligible candidates have the opportunity to receive comprehensive substance abuse treatment services in lieu of prosecution through the traditional court process.

Completing the diversion program requires full participation in an individualized treatment plan with case management for at least 6 months. Clinical evaluations and treatment plans are administered by clinicians from Clinical & Support Options and Center for Human Development and include a range of inpatient and outpatient services and support designed to help participants become drug-free.

Persons identified by the District Attorney's Office will:

- Receive a thorough clinical evaluation;
- Participate in intensive treatment;
- Be subject to strong case management, including drug screening when applicable;
- Be offered a recovery coach to assist with long-term recovery and sobriety.



By now we know three primary factors lead to the disease of addiction: genetic predisposition, exposure to substances when a person's brain is developing, and early trauma known as adverse childhood experiences (ACEs).

Addiction is similar to other chronic illnesses in that it can be prevented, it responds to treatment -- and people do recover. We need approaches to addiction that include all three strategies of prevention, treatment and recovery support.

Board-certified addiction specialist Dr. Ruth Potee believes responses to people dealing with addiction must be compassionate, free of stigma and without judgement. "Addiction is a chronic disease. It lasts a lifetime," she has said. "You may think locking people up and throwing away the key is going to fix this problem. I cannot say how strongly that does not resolve the issue of addiction."

Approaching our nation's epidemic of addiction from the three fronts of prevention, treatment and recovery support is what this resource guide is all about. On these pages you will find information about prevention coalitions mobilizing communities to increase the protective factors and reduce the risk factors that might lead young people to use substances while their brains are developing. Delaying first use protects those developing brains.

You will find information about treatment centers, acute and longer-term, residential and day treatment, harm reduction services, hotlines and crisis services. Also included are recovery support services such as sober homes, recovery high schools and peer recovery centers. These supports respond to the impact of ACEs to increase the resilience of anyone on any path to recovery.

Together, we are up to the task of meeting this public health crisis with common sense and compassion.

Sincerely,

David E. Sullivan
Northwestern District Attorney



Baystate Health

